GRADUATE RESUMES
Information Technology

JCU Careers and Employability

CRICOS Provider No. 00117J
February 2024

jcu.edu.au/careers
careers@jcu.edu.au
Ph: 1800 246 446 (option 5)

@ jcucareers

Resume

COURSE PLACEMENTS

Feb   April 2023   **Queensland Health, Townsville Hospital and Health Service** (8 weeks**)**

- Assisted with internal customer service requests, helpdesk, troubleshooting and providing technical advice
- Assisted with planned upgrades to existing systems, server and commercial software
- Worked in the Business Improvement Unit assisting with creating reports and data extraction

June 2022   **Brilliant Computer Solutions, Townsville** (4 weeks)

- Successfully completed professional experience placement with a local company who specialise in sales, networking and maintenance for small and medium businesses
- Participated in client consultations with the Senior Technician, Networking Team
- Researched software products for inclusion in Tender Submission

PROFESSIONAL INVOLVEMENT

2022   present   Student Member of Australian Computer Society

2022   present   Regular attendee at local CPD events (Dive into Digital)

EMPLOYMENT HISTORY

Regular attendee

INTERESTS

- Founding Member of JCU Gaming Club
- Keen traveller   independently travelled through Cambodia and Thailand

REFEREES

Mr/Ms/Dr XXXXXX
Business Owner
Brilliant Computer Solutions
Phone: 07 XXXX XXXX
Email: XXXX

Mr/Ms/Dr XXXXXX
Senior Lecturer
James Cook University
Phone: 07 XXXX XXXX
Email: XXXX